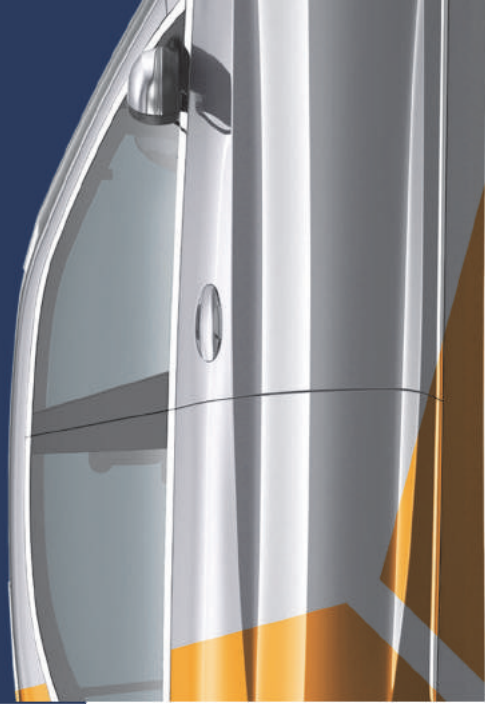




NVP Warranty

Keeping you on the road



Your guide to

VEHICLE PROTECTION PLANS

The cost of unexpected repairs



1

Air Conditioning

\$1,399

4

Alternator

\$449

2

Starter motor

\$499

5

Engine overhaul

\$3,999

3

Head gasket

\$1,379

6

Suspension

\$599

Note: The cost of repairs listed above are for reference only and should not be considered plan coverage.



NVP Warranty

Keeping you on the road



7

Transmission
\$2,999

10

Drive axle overhaul
\$1,199

8

Fuel Pump
\$629

11

Water pump
\$449

9

Anti-lock brakes
\$1,549

12

Brake calipers
\$439

7

10

6

8

Powertrain

Includes the following:



- Industry Standard Labor Rates
- 24/7 Roadside Assistance
- Rental Car Reimbursement

Engine

All internally lubricated parts
Cylinder heads
Intake manifold
Pistons
Piston rings
Wrist pins
Connecting rods
Crankshaft Camshaft
Timing chain
Rocker arms
Rocker shafts & bushings
Intake valves
Exhaust valves
Valve springs & retainers
Valve seats & guides
Push rods
Hydraulic lifters
Solid lifters
Oil pump

Transmission

MANUAL

All internally lubricated parts
Bearing & bushings
Gears & shafts
Synchronizers
Synchronizer drums
Spacers
Shift fork
Overdrive housing

AUTOMATIC

All internally lubricated parts
Torque converter
Lock up converter
Gears & shafts
Bearings
Bushings & bands
Friction & steel clutch plates
Steel drums
Pump
Servo unit
Valve body & plate
Governor
Dipstick
Filler tube

Drive Axle

All internally lubricated parts
Pinion bearings
Side carrier bearings
Ring & pinion
Side gears
Spider gears & case
Drive shaft(s)
Universal joints
CV joints
Locking hubs

4 Wheel Drive/AWD

All internally lubricated parts
Transfer Case
Bearings
Bushings
Chains
Gears
Sleeves
Sprockets

Seals & Gaskets

Cylinder head gaskets & intake manifold gaskets are covered for coolant leaks. All other seals & gaskets are covered only when required in conjunction with a covered component repair.

Mandatory Surcharges

Diesel Engine
Turbo/Supercharger
Twin Turbocharger
One-Ton Vehicle

Dual Wheels
Hybrid
Lift Kit

3 Star

Includes POWERTRAIN components
PLUS the following:

Engine

Serpentine belt tensioner
Flywheel /flexplate

Air Conditioning

Compressor & clutch
Clutch bearing
Pulley

Steering

Power steering pump
Rack & pinion
High pressure lines

Electrical

Starter motor
Starter solenoid
Alternator
Voltage regulator
Front windshield wiper motor

Brakes

Master cylinder
Front & rear wheel cylinders
Calipers
Steel brake lines & fittings
ABS speed sensors
ABS control module

Cooling

Water pump
Electric cooling fan motor
Fan & fan clutch
Thermostat

Suspension

Coil springs
Leaf springs



TURN THE PAGE FOR MORE
COMPREHENSIVE COVERAGE OPTIONS

4 Star

Includes POWERTRAIN & 3 STAR components
PLUS the following:



Diagnostics



Fluids and Freon

Sensors

Oxygen sensor (O2)
Mass Air Flow sensor (MAF)
Manifold Absolute Pressure sensor (MAP)

Electrical

Electronic ignition module
Ignition coil / coil pack
Rear windshield wiper motor
Front windshield washer pump
Power window switches
Power door lock switches
Power seat motors
Power sunroof motors
Power antenna motor
keyless entry transmitter & receiver

Air Conditioning

Accumulator Receiver / dryer
Condenser
Evaporator
Orifice tube

Cooling

Radiator, Heater core
Coolant recovery container

Fuel System

Primary electric fuel pump
Steel lines & fittings

Suspension

Upper & lower ball joints
Upper and lower control arms & bushings

Drive Axle

Wheel bearings

Mandatory Surcharges

Diesel Engine	One-Ton vehicle
Turbo/Supercharger	Dual Wheels
Twin Turbocharger	Hybrid

Optional Surcharges

Sensor Package*	Business Use
Unlimited Miles**	Lyft/Uber
Wear & Tear	Lift Kit (Max 6")

* 4 Star Only

** NA for Lyft/Uber

TURN THE PAGE FOR MORE COMPR

5 Star

Includes POWERTRAIN, 3 & 4 STAR components
PLUS the following:



Trip Interruption Benefits

Engine

Harmonic balancer
Exhaust manifolds
Exhaust manifold gaskets
Oil pressure sending unit
Engine mounts

Steering

Idler arms & bushings
Pitman arm
Tie rods
Tie rod ends & sleeves
Steering knuckles

Sensor Package

Camshaft position sensor
Crankshaft position sensor
Throttle position sensor
Engine air intake sensor
Barometric air pressure sensor
Knock sensor
Coolant temperature sensor
Coolant level sensor
Fuel injection sensor
Vehicle speed sensor

Suspension

Front & rear sway bars and bushings
Air suspension compressor
Spindles
Strut bars & bushings

Electrical

Powertrain control module
Power trunk actuator
Power lift gate actuator
Sliding door actuator
Power trunk pull down motor
Neutral safety switch
Rear window washer pump
Turn signal switch
Headlamp switch
Headlamp dimmer switch
Wiper module & delay switch
Cruise control switch
Brake lamp switch

Transmission

AUTOMATIC
Transmission cooler
Transmission mounts
Solenoids
Switches
Vacuum modulator
Encoder Motor

Air Conditioning

Expansion valve
POA valve
Evacuation & recharge with a covered A/C component repair

Fluids & Filters

Fluids & filters are covered only when required in conjunction with a covered component repair.

Fuel System

Fuel injection
Metering valve
Pressure regulator
Fuel gauge sending unit
Fuel tank

Interior / Exterior

Hood struts & hinges
Hatch struts & hinges
Trunk struts & hinges
Door hinges

Cooling System

Heater blower motor & resistor
Heater control valve

Brakes

Vacuum power assist booster

EHENSIVE COVERAGE OPTIONS

Exclusionary Coverage

Coverage includes all factory installed mechanical and electrical components except those items listed under the Component Coverage section and in the Exclusions Section Exceptions to EXCLUSIONARY Coverage contained in the Service Agreement Application.

Includes POWERTRAIN, 3, 4 & 5 STAR components PLUS the following:

- ✓ Rental Car Reimbursement ✓ Diagnostics
- ✓ 24/7 Roadside Assistance ✓ Fluids and Freon
- ✓ Industry Standard Labor Rates ✓ Trip Interruption

Exclusionary Wrap

Includes POWERTRAIN, 3, 4 & 5 STAR components PLUS the following:

- ✓ Labor & Diagnostics
- ✓ 24/7 Roadside Assistance
- ✓ Rental Car Reimbursement
- ✓ Trip Interruption Benefits

All parts of the vehicle covered by the Manufacturer's Basic Warranty, except for parts:

- [1] Listed under the "EXCLUSIONS - WHAT'S NOT COVERED" section of the contract application
- [2] Parts listed under the Manufacturer's Powertrain Warranty.

Mandatory Surcharges

Diesel Engine	One-Ton Vehicle
Turbo/Supercharger	Dual Wheels
Twin Turbocharger	Hybrid

Exclusionary Plus

NVP Warranty's Exclusionary Plus Program is an industry exclusive coverage available for used vehicles with beginning miles up to 150,000.

Similar to the coverage offered by manufacturers on new vehicles, NVP's Exclusionary Plus Program provides Exclusionary coverage for the initial portion of the contract term. After that, our Powertrain coverage kicks in for an additional 24 months or 24,000 miles, whichever comes first.



Optional Surcharges

Luxury Package

Lyft/Uber

Wear & Tear

Lift Kit (Max 6")

Business Use

COVERAGE OPTIONS

	POWERTRAIN	3 STAR	4 STAR	5 STAR	EXCLUSIONARY
Engine	■	■	■	■	■
Drive Axle	■	■	■	■	■
Seals & Gaskets	■	■	■	■	■
Transmission	■	■	■	■	■
4 Wheel Drive/AWD	■	■	■	■	■
Steering	■	■	■	■	■
Cooling	■	■	■	■	■
Electrical	■	■	■	■	■
Brakes	■	■	■	■	■
Suspension	■	■	■	■	■
Air Conditioning	■	■	■	■	■
Fuel System			■	■	■
Sensors			■	■	■
Sensor Package				■	■
Fluids & Filters			■	■	■
Interior/Exterior				■	■
Industry Standard Labor Rates	■	■	■	■	■
24/7 Roadside Assistance	■	■	■	■	■
Rental Car Reimbursement	■	■	■	■	■
Fluids and Freon			■	■	■
Diagnostics			■	■	■
Trip Interruption				■	■
MANDATORY SURCHARGES					
Diesel Engine	■	■	■	■	■
Single Turbo/Supercharger	■	■	■	■	■
Twin Turbocharger	■	■	■	■	■
One-Ton Vehicle	■	■	■	■	■
Dual Rear Wheels	■	■	■	■	■
Hybrid	■	■	■	■	■
Lift Kit	■	■			
OPTIONAL SURCHARGES					
Wear & Tear			■	■	■
Business Use			■	■	■
Lyft/Uber			■	■	■
Lift Kit (Max 6")			■	■	■
Luxury Package					■
Unlimited Miles			■	■	
Sensor Package			■		

WHAT YOU NEED TO KNOW ABOUT NVP CLAIMS



\$4 Million

Annual dollar amount of paid claims.

At NVP Warranty, we know that things go wrong, and vehicles break down. That's why we are pleased to provide peace of mind to our customers, so they won't need to worry about the cost of vehicle repairs.

64 hours/week

Our Claims Team is here for our customers.

Drivers don't typically break down during a normal 9 to 5 workday. Unlike many of our competitors, NVP Warranty's Claims Department is open weekly from 9am-8pm EST, Monday through Friday; and 9am-5:30pm EST on Saturdays.

Less than 90 seconds

Average speed to answer.

No one likes sitting on hold. In less time than it takes to brush your teeth, drink a glass of water, or sing the National Anthem, our experienced team of agents are there to help quickly guide customers through their claims process.

80%

Same day claims resolution.

Let's face it, when a vehicle breaks down drivers don't want to be left without their car longer than necessary. They want it repaired fast! NVP Warranty works hard to make sure you get back on the road as quickly as possible.



About us

Our goal is to provide drivers and their families with high quality and reliable vehicle protection. In conjunction with our network of reputable and trustworthy dealer partners, we offer numerous affordable coverage options to meet every customer's needs. No matter the situation, NVP Warranty has a service agreement to protect your vehicle and your wallet.

This brochure is not a vehicle service agreement. It provides only general information about the plans available from NVP Warranty. Please see the service agreement application for complete details regarding coverage, terms and conditions.

toll-free

888 270-5835

fax

888 862-9382

5755 Granger Road, Suite 205
Independence, OH 44131



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