

Congratulations on the purchase of your Tesla!

Should your vehicle need repairs within the coverage period of your PWI contract, please follow the below steps:

01. Book an appointment with an authorized Tesla repair facility by calling 888-518-3752 booking through the Tesla mobile application or by visiting Tesla's website.
 02. Complete repairs.
 03. Retain a copy of the repair order and receipt, which must have the following information:
 - Date of repair
 - Customer name (must be contract holder)
 - Vehicle year, make and model
 - Vehicle identification number (VIN)
 - Mileage at time of repair
 - Itemized list of components replaced
 - Part(s) and labor cost
 - On the above repairs completed, the warranty or guarantee provided by Tesla
 04. Call us to open a claim within 10 business days of the repair being completed and paid. Your claim will be reviewed by one of our Automotive Service Excellence (ASE) Certified Adjusters for reimbursement of covered items per your contract terms. *
- For towing support, please refer to the Emergency Road Service section of your contract. **

Call us with questions or for support at 800-548-1121.

Thank you for choosing Preferred Warranties!

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***Please refer to your contract for specific coverage details.*

*** California residents - please review the Tow Buster document for detailed roadside coverage information.*